



## Canad Inns Destination Centres Pet Policy

**Canad Inns Destination Centres Polo Park, Brandon, Portage la Prairie, Fort Garry, Windsor Park and Radisson Downtown owned and operated by Canad Inns**

Canad Inns is pleased to welcome guests with four-legged companions at select Pet-Friendly Destination Centres.

Small to medium size domesticated pets over six (6) months of age, weighing no more than sixty pounds (60lbs) may be admitted subject to the following terms and conditions.

1. Guests assume sole responsibility for their pet(s) at all times while on Canad Inns' property.
2. Guests wishing to bring pet(s) into the hotel will sign a Pet Waiver releasing Canad Inns from any and all liability for any injury and/or damage suffered by their pet(s).
3. Guests with pet(s) will be accommodated in designated "pet-friendly" guest rooms, subject to availability.
4. The maximum number of pets allowed is two (2) per guest room.
5. A non-refundable Cleaning and Deodorizing Fee per pet, per night will be charged.
6. Guests are solely responsible for the costs of any and all damages caused by their pet(s) including, but not limited to, physical damages, noise disturbances, or disruptions to hotel operations.
7. Pets are not permitted in any public areas, except for the express purpose of travelling to or from the guest room registered to the pet owner.
8. Pets must be restrained on a leash or in a pet carrier whenever the pet is not in the guest room.
9. In accordance with the Province of Manitoba Laws, pets are not permitted in any restaurant or venue serving food or beverages.
10. Guests are expected to remain with their pets. If a pet must be left unattended in a guest room for a short time (less than 30 minutes), that pet must be properly crated/caged.
11. Hotel employees, including housekeeping staff will not enter a guest room that contains an unattended pet. Guests are asked to use the Pet Door Hanger provided at check in, to indicate the presence or absence of the pet(s) in the room.
12. Guests are responsible for noise their pet creates and will ensure that their pet does not disrupt the enjoyment of other hotel guests. In the event that a pet causes unnecessary disruption, the guest and pet will be evicted, and the guest will be responsible for any associated costs.
13. The hotel retains the right to exclude a pet if, in the hotels sole discretion, the pet is considered dangerous by reason of size, disposition, or is likely to frighten, harm or in any way inconvenience other guests of the hotel.



14. Guests will confirm that their pet has all the required up to date vaccinations and inoculations and those records can be made available upon request.
15. Pets must only use designated relief areas, and in accordance with the City of Winnipeg Bylaws, guests must remove and properly dispose of any litter or bodily waste anywhere on hotel premises including the grounds and landscaping
16. Please be advised this policy does not apply to service animals:
  - a. "Service Animal," is defined in The Manitoba Human Rights Code as "an animal that has been trained to provide assistance to a person with a disability that relates to that person's disability."
  - b. The Province of Manitoba does not certify or register Service Animals, but most are identifiable by the service they provide their owner.
  - c. "Therapy Animals" or pets who provide comfort or emotional support to their owners are not considered service animals, and are subject to the Pet Policy.
  - d. Guests with Service Animals (most commonly a dog) will be admitted into areas that are accessible to the public, which includes guest rooms, public areas, restaurants and pool areas. As per the rules and regulations of the Health Department, service animals cannot enter the pools (i.e. go in the water), or food service areas such as Aaltos Buffet service area (a member of the service team will be happy to assist the guest, or serve their meal to their table). The Cleaning and Deodorizing fee be waived for guests travelling with Service Animals.
  - e. Guests with Service Animals are asked to use the Door Hanger provided at check in, to indicate the presence or absence of the Service Animal in the room.